**Caribbean Customized**

1300 Bay View Drive

Coral Gables, FL 33124

January 3, 2018

Dr. and Mrs. Stephen McElwain

2284 Stonecoal Road

Norwalk, OH 44857

Caribbean Customized values our loyal customers. Because you have booked a cruise with us in the past, we would like to inform you of our new Emerald Program.

As a reward for frequent booking, you can take advantage of this program at no additional cost. The Emerald Program provides the following benefits:

* A subscription to our quarterly magazine
* Special savings coupons to be used in our restaurants and entertainment areas
* The services of an Emerald representative, available on every cruise
* A members-only onboard event

,please contact us at (305) 555-0768 if you are interested in enrolling in our Emerald Program.

Sincerely,

Lucinda Parsons, President